

CONTACT INFORMATION: e-mail: kennethrong@gmail.com

PROFESSIONAL POSITIONS AND APPOINTMENTS

- **2010—2016: NewYork-Presbyterian/Queens, Chief Medical Informatics Officer**
 - Chair, IT Committee, Delivery System Reform Incentive Program (DSRIP), NYPQ
 - Chair, Clinical Decision Support Committee
 - Chief, Division of Clinical Informatics
 - Strategic initiatives
 - Meaningful Use
 - Full electronic physician clinical documentation
 - Population Health - DSRIP
 - EHR Development and Maintenance
 - Evidence-based order sets
 - Clinical documentation
 - Quality measures
- **2009—2010: Catholic Health Services of Long Island, VP, Medical Informatics**
 - o Strategic initiatives
 - Hospital system clinical information system selection and implementation
 - Chair, System EHR Content Team
 - Chair, System Workflow Team
 - Physician practice EHR subsidy program and selection
 - Co-lead, EHR Readiness Assessment Team
 - Co-lead Transitions of Care Team
 - Telehealth for diabetes and CHF
 - Chronic care model
 - o Develop and maintain Evidence-based order sets (Zynx Health)
 - o Chair, Clinical decision support committee
 - Coordinate
 - Subject matter expert teams
 - Ancillary teams (radiology, pharmacy, nursing, respiratory, and physician assistants)
 - Lead order set retreats
 - Develop order set compliance tracking (XML exports to Crimson Services)
 - Physician performance management (Crimson Services)
 - Data validation
 - Attribution
 - Physician and super-user training
 - Custom reports and filters
- **2007—2009: North Shore - LIJ Health System, Director, Clinical Information Systems, Director, Medical Informatics**
 - o Implementing Eclipsys Sunrise Clinical Manager
 - Results review
 - Computerized provider order entry

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- Order set development and maintenance
- Clinical transformation & site activation: LIJ, Schneider Children's, Zucker-Hillside, NSUH, Syosset and other health system hospitals
 - Clinical documentation: e-Discharge Plan & Summary Work Group
- **1993—2007: Saint Vincent Catholic Medical Centers**
 - **1998-2007:** Director, Medical Informatics, Saint Vincent Catholic Medical Centers, a New York Medical College affiliate
 - Strategic planning: electronic health record (CDR, EMPI, clinical
 - documentation, nursing advanced clinicals, electronic order entry, CPOE with CDSS); grant writing (HEALNY)
 - JCAHO survey I.S. representative
 - NYC DOMH Syndromic Surveillance and Electronic Clinical Reporting System
 - Clinical applications: software selection, implementation, and support
 - Ambulatory EHR: Epicare clinical decision support in HIV clinic
 - NYC Primary Health Care Information Consortium
 - Ambulatory PHR & secure patient-physician messaging: RelayHealth
 - Biosurveillance: Electronic Clinical Laboratory Reporting System (ECLRS)
 - Bloodbank: new FDA ISBT 128 standard
 - Cardiology: upgrade GE MUSE for HIE & RR
 - Emergency medicine information system: software selection
 - Enterprise-wide scheduling: ambulatory, cardiology, rehabilitation medicine
 - Health information exchange:
 - New York Clinical Information Exchange
 - Queens Health Network's SmartCard
 - Labor and delivery EMR: Philips OB TraceVue upgrade
 - Laboratory: point of care testing integration into L.I.S.
 - Pagers selection
 - Physician charge capture via PDA, desktop, or remotely: PatientKeeper
 - Physician performance database: in-house database & Linium
 - Picture Archiving Communications System (PACS): Philips Stentor implementation
 - Quality measure reporting and advanced decision support: Premier's Quality Measure Reporter & Quality Focus
 - Quality Improvement Organization: DOQ-IT & CPOE Readiness Assessment
 - Results review: medication list, HIV EIA and WB, echo reports, discharge summaries
 - PatientKeeper Physician Charge Capture
 - Surgical Management System (OR scheduling, inventory management, & decision support): software selection
 - Telehealth (grant funded diabetes telemonitoring): Viterion
 - External affairs
 - Representative to GNYHA I.S. Steering Committee
 - Board of Directors, New York Clinical Information Exchange
 - Chair, Medical Informatics Advisory Committee
 - Facilitator, I.S. steering committee
 - Physician liaison
 - **1997-1999: Physician Advisor, Quality-Risk Management/Care Management,**
 - including Maryland Indicators and JCAHO Oryx projects. Attending Physician, Infectious Diseases
 - **1996-1997:** Medical Director, Quality Assurance, Mary Immaculate and St. Joseph's Hospitals; Attending; Physician, Infectious Diseases, Catholic Medical Center of

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- Brooklyn- Queens, an Albert Einstein College of Medicine affiliate
- JCAHO survey preparation team
- Coordinated and initiated Outcome Indicators for 4 hospitals (Maryland Quality Improvement Project)
- Chair, Risk Management (St. John's Queens and St. Joseph's Hospitals)
- Care Management Physician Advisor
- Denial appeals
- o **1993-96:** Director, Infectious Disease Clinics; Attending Physician, Infectious Diseases, Catholic Medical Center of Brooklyn-Queens, an Albert Einstein College of Medicine affiliate, Queens, New York. Directed Infectious Disease Clinics. Managed the following grant funded programs:
 - Directly Observed TB Therapy
 - Primary Care HIV
 - Pediatrics AIDS
 - Directly Observed TB Prevention
- **1993-95: Consultant (provider HIV education), Community Family Planning Council**
- **1990-92: Deputy Commissioner of Disease Intervention, New York City Department of Health**
 - o Expanded Tuberculosis Control program to manage the TB epidemic
 - o Developed Confidential and preserved Anonymous HIV Counseling and Testing
 - o Oversaw the Bureaus of HIV/AIDS, STD Control, Tuberculosis Control, Laboratories, Immunizations, Vital Statistics, and the Office of Communicable Diseases
- **1984-1990: Saint Luke's-Roosevelt Hospitals**
 - o 1988-90: Assistant Medical Director (AIDS Center Program); Research Associate (AIDS Clinical Trials Unit); Jr. Assistant Attending Infectious Diseases, St. Luke's-Roosevelt Hospital, a Columbia affiliate, New York, New York.
 - o 1987-8: AIDS Clinical Investigator and Infectious Disease Attending, St. Luke's/Roosevelt Hospital, a Columbia affiliate, New York, New York.
 - o 1984-87: Fellow, Infectious Diseases, St. Luke's/Roosevelt Hospital, a Columbia affiliate, New York, New York.
- **1980-3: Associate Medical Attending, LaGuardia Medical Group, Forest Hills, New York.**

BOARD CERTIFICATION

- 2014 Diplomate, Clinical Informatics Board
- 2013 Certified Professional in Healthcare Information and Management Systems
- 1986 Diplomate, Infectious Disease Subspecialty Board
- 1984 Diplomate, American Board of Internal Medicine
- 1980 Diplomate, American Board of Family Practice

PROFESSIONAL ORGANIZATION MEMBERSHIP

- Fellow, Infectious Disease Society of America
- Fellow, American College of Physicians
- Fellow, New York Academy of Medicine
- Fellow, Healthcare Information and Management Systems Society
- Member, American Medical Informatics Association
- Member, Association of Medical Directors of Information Systems

EDUCATION

- **SOFTWARE CERTIFICATION:** Eclipsys Results and Orders: SCM 4.5, Configuration 1 and 2 Premier Clinical Advisor

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- **POST-GRADUATE:** Columbia University, School of Public Health, Executive Masters of Public Health Program, graduated 1993; MPH.
- **RESIDENCY/FELLOWSHIP:**
 - Infectious Disease Fellow, St. Luke's/Roosevelt Hospital, 1984-7
 - Chief Medical Resident, LaGuardia Hospital, a Cornell-NYH affiliate, Forest Hills, New York, 1983-4
 - Family Practice Resident, Montefiore Hospital, an Einstein affiliate, Bronx, New York, 1977-80
 - Categorical Medicine Intern, Brooklyn Hospital, a Downstate affiliate, Brooklyn, New York, 1976-77.
- **MEDICAL SCHOOL:** Wayne State University, School of Medicine, Detroit, Michigan, graduated 1976; M.D.
- **UNDERGRADUATE:** University of Michigan, The Honors College, Ann Arbor, Michigan, graduated 1972; B.S.

ACADEMIC APPOINTMENTS

- **2005-2012:** Adjunct Faculty, 'Medical Informatics', Columbia University's Mailman School of Public Health. Voted one of the top classes offered in 2005.
- **2010:** Visiting Professor, University of Reykjavík, Iceland
- **2007-2010:** Assistant Professor, Columbia University School of Medicine, Department of Biomedical Informatics
- **2002-03:** Adjunct Professor, Medical Informatics Practicum, State University of New York Downstate
- **2001-07:** Member, Faculty Senate, New York Medical College
- **2001-07:** Assistant Professor in Clinical Medicine, New York Medical College
- **2001:** Clinical Associate, Molloy Graduate Nursing Program
- **1994-2000:** Assistant Professor in Clinical Medicine, Albert Einstein College of Medicine
- **1993-6:** Affiliate Clinical Professor in the Division of Allied Health, St. John's University
- **1990-2:** Assistant Professor in Clinical Medicine, Columbia University.
- **1988-9:** Associate in Clinical Medicine, Columbia University.
- **1986-8:** Instructor in Clinical Medicine, Columbia University.

PROFESSIONAL ACTIVITY

- **2016-Present:** Member, New York Academy of Medicine Health Informatics Work Group
- **2015-Present:** Member, Healthcare Information and Management Systems Society Nominating Committee
- **2012-2015:** Member, Board of Directors, Healthcare Information and Management Systems Society
- **2013-2016:** New York Digital Health Accelerator Project
 - **2013-2014:** Board Member, mHIMSS
 - **2013-2014:** Board Liaison, HIMSS Innovation Committee
 - **2012-2015:** Member, Board of Directors, Health Information Management & Systems Society
 - **2012-2013:** Board Liaison, Distance Education Committee, Health Information Management & Systems Society
 - **2012-2013:** Member, Education Committee, American Medical Informatics Association
 - **2010-Present:** Member, Columbia Health Informatics Certificate Program Advisory Committee
 - **2010-2015:** Member, Partnership to Advance Clinical Electronic Research (PACeR) of the

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- **Healthcare Association of New York State**
 - **2010-2015: Member, State Collaborative Process, New York e-Health Collaborative Process, New York**
- **State Department of Health**
 - **2009-Present: Member, Health I.T. Strategy Group, Healthcare Association of New York State**
 - **2007-Present: Member, Health I.T. Steering Committee, Greater New York Hospital Association**
 - **2010: Member, Advisory Committee of Zynx Health**
 - **2010: Member, Advisory Committee of Crimson Initiative**
 - **2008: Member, 2009 HIMSS Physician Symposium Planning Committee**
 - **2007-2009: Member, GNYHA/UHF Clinical Quality Fellowship Program (CQFP) Advisory Panel**
 - **2007-2015: At-large Board Member, Health Information Management Systems Society (HIMSS), New York State Chapter**
 - **2006-2007: President, Health Information Management Systems Society (HIMSS), New York State**
- **Chapter**
 - **2005-present: Board Member, Medical Informatics New York**
 - **2005-2014: Reviewer, International Journal of Medical Informatics**
 - **2005-2007: Member, Client Advisory Board, PatientKeeper (<http://www.patientkeeper.com>)**
 - **2005-2007: Member, Advisory Committee, Island Peer Review Organization Doctor's Office**
- **Quality Information Technology Initiative (IPRO DOQ-IT)**
 - **2005-2006: President-elect, Health Information Management Systems Society (HIMSS), New York**
- **State Chapter**
 - **2004-2005: President, AMDIS NY**
 - **2004-2005: Chair, Northeast Region, Electronic Health Record Initiative Work Group, HIMSS**
 - **2003-2006: Secretary, Health Information Management Systems Society, New York State Chapter**
 - **1999-2014: Informatics Review, Scientific Advisory Board**
 - **1999-2000: Columbia University School of Public Health, Alumni Association, Board of Directors and Board Secretary**
 - **1993-1999: Gay Men's Health Crisis, Board of Directors**
 - **1992-1995: Mt. Sinai Adolescent Health Center, Advisory Board**
 - **1992-1995: Fear of Disclosure Project, Advisory Committee**
 - **1992-1993: AIDS Institute of New York State, HIV Medical Protocols Advisory Group**

MEDICAL LICENSURE

- **New York State Medical License**

AWARDS

- **2016 HIMSS Service Award for being on the Board of Directors**
- **2015 The International Association of Health Care Professions selects Dr. Ong as a leading physician of the world.**
- **2013 ExecSens Top Talks of 2013- 'Consumer-Patient Engagement'**

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- 2012 Modern Healthcare Top 25 Clinical Informaticists
- 2007 Healthcare Information and Management Systems Society Book of the Year
- 2007 Spirit of HIMSS Award (http://www.himss.org/ASP/servicesAward_spirit.asp)
- 2002 Excellence And Special Achievement In Applied Medical Informatics, Association of Medical Directors for Information Systems
- 1997 Outstanding Community Service Award, Chinese Progressive Association
- 1993 Charles C. Shepard Science Award, Centers for Disease Control and Prevention
- 1991 Outstanding Service Award, Chinese-American Planning Council.

BOOKS

- Medical Informatics: An Executive Primer, Third Edition. Edited by KR Ong. ©2015 HIMSS.
- Medical Informatics: An Executive Primer, Second Edition. Edited by KR Ong. ©2011 HIMSS.
- Medical Informatics: An Executive Primer, First Edition. Edited by KR Ong. ©2007 HIMSS.

BOOK CHAPTERS

- [Consumer & Patient Engagement \(Top Talks of 2013\) \[Kindle Edition\]](#)
- Patient Safety: A Case-Based Comprehensive Guide – Chapter 5 ‘The Electronic Health Record and Patient Safety. Edited by Abha Agrawal. ©2014 Springer.
- H.I.T. or Miss: Lessons Learned from Health Information Technology Implementations. Edited by Jonathan Leviss. ©2010 American Health Information Management Association.

PUBLICATIONS

- Ong KR. [“Person-Centered Engagement”, Asian Hospital & Healthcare Management, May 2015.](#)
- Ong KR. [“Preparation is Essential for Downtime”, HIMSS Clinical Informatics Insights - March 2014](#)
- Ong KR. "Stroke and the Electronic Health Record: Improving Quality and Reporting", 2013 New York Presbyterian Healthcare System Quality Symposium (Page 62)
- Ong KR. ["Case Study: eDOCs - Physician Documentation Adoption at an Urban Community Hospital", 2013 HIMSS Physician Symposium](#)
- Ong KR. Meaningful use of the EHR. Asian Hospital & Healthcare Management. Issue 26, October 2012.
- A Multidisciplinary Approach to Managing Medication Alerts Using EHR Functionality. Regina Cregin, MS BCPS PharmD; Kenneth Ong, MD, MPH; Dennis Hoang, BSEE PharmD. New York- Presbyterian Healthcare System Quality Review PROCEEDINGS OF THE SYMPOSIUM Cost, Quality, and Efficiency November 11, 2011: page 2.
- Getting to Meaningful Use: One Hospital’s Journey. Ken Ong, MD MPH; Geeta Nastasi, RN MS; Catherine Suspenski, MPA; Teresa McCormack, RN; Phil Myones, MS; Stephen Rimar, MD MBA. New York-Presbyterian Healthcare System Quality Review PROCEEDINGS OF THE SYMPOSIUM Cost, Quality, and Efficiency November 11, 2011: pages 31-40.
- To Meaningful Use and Beyond: Physician Documentation. Ken Ong, MD, MPH; Wendell D. Forde, Clinical Analyst II; Victoria MacKey, Clinical Analyst II. New York-Presbyterian Healthcare System System Quality Review PROCEEDINGS OF THE SYMPOSIUM Cost, Quality, and Efficiency November 11, 2011: pages 41-52.
- Ong KR. Just-In-Time Database-Driven Web Applications. J Med Internet Res 2003, August, 29;5(3):e18. <http://www.jmir.org/2003/3/e18/>
- Ong KR, Kingham B, Sotiridy K, Kaufman D, Polkowski M, Schofield J. Web presence of an integrated delivery system at year one: lessons learned. International Journal of Medical Informatics, Volume 70 , Issue 1:9-16 , April 2003. http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?cmd=Retrieve&db=PubMed&list_uids=12706178&dopt=Abstract

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- Ong KR, Polkowski M, McLemore G, Greaker M, Murray GM. Growing the Hospital Intranet: a Case Study. *Journal of Medical Internet Research*, January/March 2001; 3(1).
<http://www.ncbi.nlm.nih.gov/pubmed/11720952>
- Ong KR, Blackman J, Barron M, Ahmed J, Corbelli C, Skarzynski, J. The Quality Quiz: a tool for JCAHO survey preparation. *International Journal of Health Care Quality Assurance*, 2000;13(2):118-123.
- Ong KR, Steinhardt, E; O'Callaghan, J, Murray, M. The Hospital Presence on the Internet: a Survey of New York City Web sites. *Journal of Information Technology in Medicine*, 1999;1(2).
- Ong KR, Iftikhar S, Alkhuja S. Sulfisoxazole and pyrimethamine for toxoplasmic encephalitis in AIDS. *Southern Medical Journal*, 1997;90(10):S151-7.
- Ong KR, Ali SW, Ahmed M. Staphylococcal parotitis in AIDS: a case report. *Laryngoscope*, 1996;106(11):1443.
<http://www.ncbi.nlm.nih.gov/pubmed/8914919>
- Rabbat AS, Ong KR, Glatt AE. Pain: the frequently forgotten finding in HIV infection. *AIDS Reader*, Jan/Feb 1996:6-12.
- Ong KR, Iftikhar S, Glatt A. Medical evaluation of the HIV-infected adult. *Infectious Disease Clinics of North America*, 1994; 8(2):289-301.
- Edlin BR, Tokars JI, Grieco MH, Crawford JT, Williams J, Sordillo EM, Ong KR, Kilburn JO, Dooley SW, Castro KG, Jarvis WR, Holmberg SD. An outbreak of multidrug-resistant tuberculosis among hospitalized patients with the Acquired Immunodeficiency Syndrome. *N Engl J Med* 1992;326:1514-21.
<http://www.ncbi.nlm.nih.gov/pubmed/1304721>
- Ong KR, Brome-Bunting M, Labes K, Rubin S. Early syphilis in New York City: 1985-1990. *New York State Journal of Medicine* 1991;91:533-6. <http://www.ncbi.nlm.nih.gov/pubmed/1798621>
- Ong KR, Brome-Bunting M, Labes K, Rubin S. Congenital syphilis in New York City: 1985-1990. *New York State Journal of Medicine* 1991;91:531-3. <http://www.ncbi.nlm.nih.gov/pubmed/1798620>
- Ong KR, Brome-Bunting M, Labes K, Rubin S. Innovative approaches to syphilis surveillance and control in New York City: 1985-1990. *New York State Journal of Medicine* 1991;91:533-6 43. <http://www.ncbi.nlm.nih.gov/pubmed/1798623>
- Ong KR, Sordillo E, Frankel E. Unusual case of *Aeromonas hydrophila* endocarditis. *J Clinical Microbiology*, 1991;29(5):1056-7. <http://www.ncbi.nlm.nih.gov/pubmed/1905319>
- Ong KR, Stavouropoulos C, Inada Y. Babesiosis, asplenia, and AIDS. [Letter]. *The Lancet*. 14 Jul 1990:112. <http://www.ncbi.nlm.nih.gov/pubmed/1975291>
- Buimovici-Klein E, Lange M, Ong KR, et al. Virus isolation and immune studies in a cohort of homosexual men. *Journal of Medical Virology*. 1988;25:371-85.
<http://www.ncbi.nlm.nih.gov/pubmed/2902192>
- Grieco MH, Lange M, Buimovici-Klein E, Reddy MM, Englard A, McKinley GF, Ong KR, Metroka C. Open study of AZT treatment of HIV-infected subjects with generalized lymphadenopathy syndrome: an eight week open trial and follow-up. *Antiviral Research*. 1988;9:177-90.
<http://www.ncbi.nlm.nih.gov/pubmed/2456739>
- Buimovici-Klein E, Ong KR, Lange M, Englard A, McKinley G, Reddy M, Grieco MH, Cooper LZ. Reverse transcriptase activity (RTA) in lymphocyte cultures of AIDS patients treated with ZDV. *AIDS Research*. 1986;2(4):279-83. <http://www.ncbi.nlm.nih.gov/pubmed/2434115>

PUBLICATIONS (NOT PEER REVIEWED)

- Ken Ong, MD MPH; Phil Myones, MS; Cathy Suspenski, MPA; Teresa McCormack, MHS; Geeta Natashi, RN MSA; Stephen Rimar, MD MBA; George F Heinrich, MD. 'You Can Get There From Here: One Hospital's Continuing Meaningful Use Journey From Stage 1 to Stage2'. *New York-Presbyterian Healthcare System - System Quality Review. PROCEEDINGS OF THE SYMPOSIUM: Innovative Differentiation: Distinguishing Yourself From Other High Performers*. November 9, 2012.

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- Ong KR. Getting there from here: Reach IT goals by taking one step at a time Modern Physician. April 30, 2004.
- Ong KR, Omi J. Asian-Pacific Islanders and AIDS: we are not immune. Asian Week, May 20, 1994.
- Hamburg M, Ong KR, Frieden T. Maligned bat still carries diseases [letter]. The New York Times, Oct 29, 1991.
- Ong KR, Zimmerman J. Visual AIDS. Physician's Video Guide. 1987;3(4):10ff.

INTERVIEWS (Partial List)

- Minimizing Alert Fatigue Risk with Clinical Decision Support Applications. Healthcare Business Insights Information Technology Academy. IT Pathways. October (2012): 1-2. Print.
- Interview with Ken Ong, MD, MPH, Chief Medical Informatics Officer of New York Queens Hospital - New York Presbyterian. 9/24/2012
- Interview with Ken Ong, MD, MPH, Chief Medical Informatics Officer of New York Hospital Queens – New York Presbyterian By Jean DerGurahian. Healthtechhatch. September 24, 2012.
- Clinical Decision Support Roundtable: Benefits, Battles & Bettering for the Future By Beth Walsh. CMIO Magazine. May 2012.

COMMUNITY ACTIVITY

- 2016-present: Volunteer, Music Therapy for Sunnyside Community Services Center's Adult Day Care Program for Alzheimer's Disease & Dementia
- 2008-present: Volunteer, New York Cares
- 1998-1999 Stuyvesant High School, Speech and Debate Team, Judge
- 1997-2003: Douglaston Yacht Squadron, Fleet Surgeon
- 1996-present: University of Michigan, Alumni Counselor

EXTRACURRICULAR PUBLICATIONS

- Ong KR. A Recipe for Foredeck. High Tidings, Spring 2003.
- Ong KR. In Praise of Daysailing. Mainsheet, 2000, 16(2):59.
- Ong KR. Jimmy: an essay on Alzheimer's Disease. Mainsheet, 2000; 16(1):59.
- Ong KR. How to Rig Your Capri-13. Mainsheet, 1997;15(1):103.
- Ong KR. Postscript to Poetry. Messing About in Boats, 1996;13(23):24-25
- Ong KR. Across the Sound. Mainsheet, 1996;14(1):7.
- Ong KR. Beware the Lee Shore. Messing About in Boats, 1996;13(20):12-13.
- Ong KR. In Love with Sailing. Mainsheet, 1996;14(3):7-9.
- Ong KR. The 20th Around Long Island Regatta. Messing About in Boats, 1996;14(12):14-15.
- Ong KR. Sculling: the oars have it. High Tidings, 1996;4.
- Ong KR. A Capricious Outing. High Tidings, 1996;9-11
- Ong KR. Learning to Row. Messing About in Boats, 1997;14(16):16.